Robertson Low Online Helpful tips



Recommended browser

For the optimal user experience, we recommend Google Chrome or Microsoft Edge. Internet Explorer is now an unsupported browser, & some functionalities of the system will not work.

What risks can I put on Robertson Low Online?

- Robertson Low Online is for Hiscox New Business risks only.
- No existing Hiscox risks can be submitted on Robertson Low Online.

Important system information

- No midterm adjustments can be processed online.
- Once the policy is on cover, all alterations must come through our renewal team by contacting: professional.indemnity@robertsonlow.com.
- All information needs to be submitted through the Robertson Low Online system. Unfortunately, we cannot accept risk information by email.
- All Robertson Low Online policies will produce a Statement of Fact which will form the basis of your client's policy. Please ensure your client checks the accuracy of the information prior to binding the policy.
- All Robertson Low Online policies will default to a continuous basis.

Products available on the platform

- Professional Indemnity
- Cyber Liability insurance
- Public and Products Liability
- **Employers Liability**
- Property
- Directors & Officers insurance

Important product information

- Public Liability and Employers Liability cannot be purchased as standalone.
- Cyber can be purchased as standalone.
- Office risks are core appetite.
- Health & safety risks Professional Indemnity cannot be quoted online but we are happy to look at these offline with Hiscox based on a proposal form.
- All Property risks will automatically show as "Property Eircode is a flood risk" and will be referred automatically to an underwriter to be checked.

If your risk is not suited to Robertson Low Online, please contact us and we will try to help to place offline.

Queries

All Robertson Low Online queries and further appetite queries should go to - Online@robertsonlow.com

www.robertsonlow.com/online

Phone: +353 (0)1 9131 155 Email: online@robertsonlow.com

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